

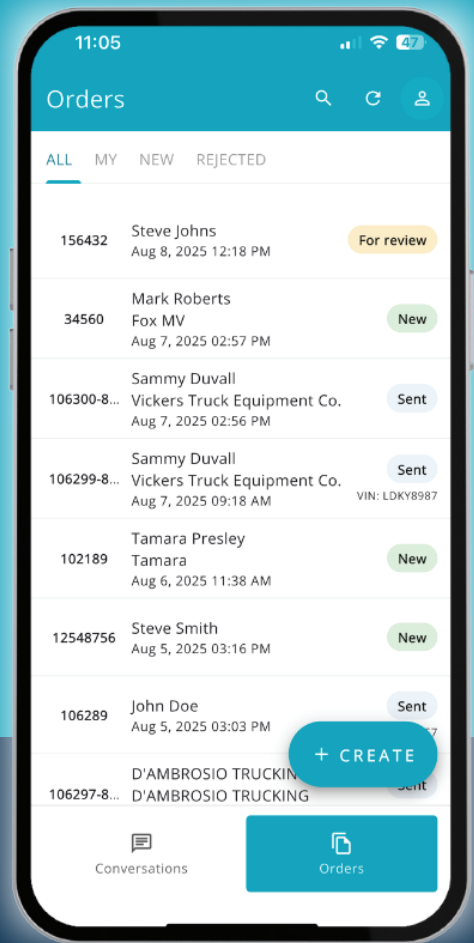


KMS VIDEO

Boost Repair Approvals and Build Customer Trust with KMS Video

KMS Video is a powerful communication tool for heavy-duty service shops. Technicians record branded HD walkarounds, advisors send a link to the customer, and customers approve repairs instantly.

All Fully Integrated with Fusion.



From Inspection to Approval in Minutes

Streamline communication, boost repair order value, and keep customers in the loop

HOW IT WORKS

- 1 Create the Repair Order**
in Fusion and push it to KMS Video.
- 2 Record Video**
with a noise-filtered, branded HD walkaround in the service bay.
- 3 Review**
as advisors prep and send instantly from the dashboard.
- 4 Send for Approval**
via text or email. Customers can view anywhere, no app needed.
- 5 Track and Document**
videos tied to the RO for full visibility.

WHY USE IT?

- ✓ Increase average upsell per RO by **\$95 or more**
- ✓ Cut approval time by **up to 82%**
- ✓ Improve approval rate by **26 points**
- ✓ Boost customer satisfaction with a **24-point NPS lift**
- ✓ Build trust with visual proof of needed repairs
- ✓ Keep service bays turning faster and revenue flowing

See KMS Video in Action!

